

Terms & Conditions for ticket buyers

Following you will find the terms and conditions for the use of the event related services of MijnEvent.be, provided by Oxynade NV, Grauwpoort 1, 9000 Gent, Belgium

For The Netherlands these services are provided by MijnEvenement, Baronielaan 87, 4818 PC Breda, The Netherlands

Kindly respect our extensive measures to protect your privacy – we attach a lot of value to the protection of personal data.

When you register as a user (hereinafter referred to as “ticket buyer”) on MijnEvent.be, you accept the terms hereunder for the use of MijnEvent.be. These terms shall govern the contractual relations between the ticket buyer and MijnEvent.be. To use the services of MijnEvent.be the user needs to be of age (18).

1. MijnEvent.be facilitates ticket sales on behalf of event organisers. All information regarding these events is provided by the organisers and MijnEvent.be can't be held responsible for changes in location, date, price or other information regarding an event, nor for the cancellation of an event..
2. When the ticket buyer wishes to purchase a ticket he needs to go through the entire purchase procedure. During this procedure the ticket buyer needs to provide certain information necessary for the delivery of the ticket. The ticket buyer ensures this information to be correct and up to date.
3. MijnEvent.be has the right to remove illegal or prohibited data and/or information from the website without any notice to the ticket buyer.
4. The ticket buyer recognises and accepts that it is technically impossible to expect 100% availability of the MijnEvent.be-website . MijnEvent.be will nevertheless try to keep the website available without interruptions. Events related to maintenance or security and/or events which are not under MijnEvent.be's control (e.g. disturbances in public communication networks or power outage etc) can result in short interferences or temporary interruptions of the services provided on MijnEvent.be.
5. The ticket buyer accepts that the event organiser may have additional terms and conditions. MijnEvent.be is not responsible for these additional terms and conditions and can't be held liable for any damages caused by these additional terms.
6. The ticket buyer has the possibility to register with a password in order to save his details for a future purchase or to check previous orders. The ticket buyer is obliged to keep this password secure. MijnEvent.be will not pass the password on to third parties.
7. It's technically impossible for MijnEvent.be to ensure whether a registered user (ticket buyer or organiser) is who he claims to be. Therefore MijnEvent.be bears no responsibility for the real identity of a user. Every user is responsible for checking the actual identity of another user.
8. Only the ticket buyer has the obligation to pay for the order, even when he buys the ticket(s)

for a third party. The tickets may not be resold, nor transferred to third parties in a commercial relation. Possible criminal consequences of the reselling of tickets are entirely the responsibility of the ticket buyer. MijnEvent.be can not, in any way, be held responsible.

9. The offered payment methods can vary for each event. The ticket buyer can not demand other payment methods from MijnEvent.be, nor from the organiser of the event. If the possibility to pay by bank transfer is also provided, the ticket buyer will ensure that the entire amount is transferred to MijnEvent.be and that the correct structured reference, which can be found in the mail with the payment details which will be sent beforehand, is used,. Any additional banking fees (e.g. for non EU payments) need to be paid by the ticket buyer. MijnEvent.be has the right to refuse an order if the received amount, linked to the structured reference, does not match the payment details provided in advance.

10. The texts, data base, design, photographs and illustrations are all the intellectual property of MijnEvent.be, their suppliers or third parties with whom MijnEvent.be has made concrete agreements. Any spreading, reproduction or exploitation of these data is strictly forbidden without explicit permission from MijnEvent.be.

11. The ticket buyer can report activities of another user when they are in violation of the applied legislation and/or these terms and conditions. To do so, the ticket buyer needs to use the contact form which is provided on MijnEvent.be

12. MijnEvent.be recognises that the data provided by the ticket buyer are of great importance to the ticket buyer and will therefore be extremely cautious in the treatment of these data. MijnEvent.be must obey all applied legislation concerning data protection (Belgian data protection legislation for events that take place in Belgium, Dutch data protection legislation for events that take place in The Netherlands, European data protection legislation and all other applicable legislation). Chiefly MijnEvent.be will not pass on or expose any personal data to third parties without permission.

13. In accepting these terms the ticket buyer declares: I give my consent

a. That MijnEvent.be collects, uses and processes my personal data in order to provide me with the purchased ticket(s). Personal data include name, address, user name, password, ip-address etc.

b. That the data I provide during the registration process of a specific event will be transferred to the organiser of said event. The organiser may use these data to inform me about a future event and/or to send me a newsletter. I have the possibility to unsubscribe from these mailings.

c. That MijnEvent.be, when necessary, has the right to collect, use and process my personal data in order to prevent illegal actions.

d. That MijnEvent.be is, in case of abuse or illegal actions, permitted to collect, use and process my personal data, even after termination of my account.

14. The purchased ticket will be provided as an e-ticket. This will be sent as a .pdf file, attached to an e-mail. The e-ticket needs to be printed out and shown at the entrance . All elements, and mainly the barcodes, need to be readable on the printed ticket. When there is any doubt, the ticket buyer may be refused the entrance. Each barcode can only be used once.

15. The authenticity of this e-ticket can only be guaranteed when purchased through MijnEvent.be. Watch out for so called “opportunities” from third parties or purchases through other channels.

16. MijnEvent.be accepts no responsibility for errors made by the ticket buyer during the purchase, e.g. the number of tickets or the type of event. Cancelling an order and/or exchanging tickets is only possible after explicit permission of the organiser of the concerned event. In case of cancellation by the ticket buyer the handling fee will not be refunded and the ticket buyer will have to pay a cancellation fee of € 3, in case of cancellation by the event organiser the ticket buyer will have no extra fees and the entire amount will be refunded.

17. Unless stated otherwise, the ticket buyer may submit all his remarks or warnings towards MijnEvent.be through the contact form on the website, or by post or fax. MijnEvent.be may send the user remarks or alerts by e-mail to the addresses that are provided in the current contact details of the ticket buyer’s account.

18. These terms and the contractual relationship shall be governed by Belgian law for events organised in Belgium and the Dutch law for events organised in The Netherlands. Events organised in other countries than the foregoing will also fall under the Belgian law.

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